

## TOEIC Part 4 Practice #5

The student will look at the questions and answers in the first part, the teacher will read the script in the second part. After each dialogue there are three questions based on the dialogue. The student should choose which of the four answers is the best answer for the question based on the dialogue.

1. What time of day is it?

- A) Early morning
- B) Late morning
- C) Afternoon
- D) Evening

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3. Where will checked luggage be available for Portland passengers?

- A) Carousel three in baggage claim
- B) At the airline's service desk
- C) At Gate 18
- D) On the curbside pick-up area

4. Who is this advertisement targeting?

- A) People interested in home music production
- B) People shopping for laptops
- C) Audiophiles who repair equipment

D) Travel enthusiasts

5. What item is NOT included in the package?

- A) Microphones
- B) Cables
- C) A computer
- D) Professional audio hardware

6. What is an advantage mentioned about the offer?

- A) It saves time setting up compatible gear
- B) It includes free concert tickets
- C) It replaces the need for training

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⇨ Attend additional training

D) Complete a project proposal

8. How should the forms be submitted?

- A) In person to HR
- B) By email attachment
- C) Through the online HR portal
- D) By postal mail

9. Why are the evaluations important?

- A) They help plan raises and promotions
- B) They are required for health insurance

- C) They replace quarterly reports
- D) They schedule vacation time

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10. When is the appointment scheduled?

- A) Today between 1:00 and 3:00 p.m.
- B) Tomorrow morning between 9:00 and 11:00 a.m.
- C) Between 1:00 and 3:00 p.m. tomorrow
- D) Tomorrow evening after 6:00 p.m.

11. What should be present when the technician arrives?

- A) An electrical contractor to assist
- B) The appliance's original purchase receipt

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- A) If the caller requests rescheduling more than a week in advance
- B) If the technician is delayed due to traffic
- C) If the appointment is canceled upon arrival
- D) If notice is given before the rescheduling cutoff time

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13. What kind of exhibit is this?

- A) A historical art collection
- B) A contemporary design exhibit
- C) A natural history display
- D) A photographic retrospective

14. How are the displays organized?

- A) By material type
- B) By designer nationality
- C) Chronologically to show changes over time
- D) Alphabetically by product name

15. What is available as part of the exhibit?

- A) A gift shop with replicas
- B) A children's play area
- C) Interactive stations and audio interviews
- D) Live demonstrations every hour

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17. Which claim is made about the product's performance?

- A) It significantly reduces airborne particulates quickly
- B) It increases room humidity substantially
- C) It functions only in small rooms
- D) It requires professional installation

18. What additional feature does the product offer?

- A) Built-in coffee maker
- B) A mobile app for remote monitoring
- C) Solar-powered charging
- D) Personal installation service

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19. What is the main concern in the advisory?

- A) A heat wave
- B) A drought
- C) Light showers only
- D) A strengthening coastal storm

20. Who is specifically advised to take precautions?

- A) Suburban commuters using trains
- B) Travelers on long-haul flights
- C) Hikers in the mountains
- D) Residents in low-lying and river mouth areas

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22. What is being promoted?

- A) A frequent-traveler membership program
- B) A new bus route
- C) A hotel loyalty plan
- D) A car rental discount

23. How can people enroll in the program?

- A) At the customer service desk or online
- B) By mailing a registration form
- C) Through a travel agent only

D) By phone during business hours

24. What member benefit is mentioned?

- A) Free upgrades to first class
- B) Free hotel nights
- C) Lounge access and express check-in
- D) A guaranteed seat on sold-out trips

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25. What will Carlos be doing?

- A) Starting a new position at headquarters
- B) Taking a temporary assignment in Madrid
- C) Retiring from the company

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○, THE MADRID OFFICE

- D) The Madrid office receptionist

27. What will happen tomorrow morning?

- A) A virtual handover meeting
- B) A farewell party in the cafeteria
- C) A press release about the assignment
- D) An onboarding session for new hires

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28. How much does the VersaStep ladder cost?

- A) \$29.99
- B) \$19.99

C) \$49.99

D) \$9.99

29. Who will receive a free workshop ticket?

- A) Anyone who buys a ladder
- B) The first 75 customers on Saturday morning
- C) Members of the store loyalty program
- D) Customers who spend over \$200

30. When are the sale prices available?

- A) For one day only
- B) Saturday and Sunday only

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## Teacher's Script

### Questions 1 through 3 refer to the following airport announcement.

Good afternoon, ladies and gentlemen. Welcome to Gate 18, where boarding for Flight 452 to Portland will begin in approximately ten minutes. At this time we ask all passengers to remain seated until your boarding group is called and to have boarding passes and identification ready for inspection. Please be careful when opening overhead lockers once you deplane, as some items may have shifted during the flight. For passengers continuing on to Seattle, please stay in your seat until the cabin crew has completed a passenger count and confirmed manifest numbers. If Portland is your final destination, your checked luggage will be available on carousel three in the lower level baggage claim. We expect smooth taxiing and a short taxi time, but if conditions change

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3. Where will checked luggage be available for Portland passengers?

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### Questions 4 through 6 refer to the following advertisement.

If you're serious about creating music but don't want to spend months hunting down compatible gear, Harmony Studio has a limited-time offer you'll want to hear about. Our all-in-one recording package bundles professional audio equipment, pre-configured recording software, and a selection of cables and microphones chosen by our engineers to work seamlessly together. The package includes hands-on setup assistance and a two-hour tutorial to help you get started, and because experienced producers assemble it, you won't need to worry about matching impedance or driver compatibility. Please note:

the package assumes you already own a suitable computer; we do not supply computers with this deal. For a short introductory period, Harmony Studio will also include three months of online support and access to a community of other producers. Call our sales team to arrange a demonstration or visit our showroom this weekend for discounted pricing and live demos.

4. Who is this advertisement targeting?
5. What item is NOT included in the package?
6. What is an advantage mentioned about the offer?

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**Questions 7 through 9 refer to the following workplace memo.**

Good morning, all. Just a reminder that mid-year performance evaluations are

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access the portal, or if you need help drafting your responses, HR will hold office hours in Conference Room C on Tuesday and Wednesday from 2:00 to 4:00 p.m. Please prioritize this task so managers can complete reviews on schedule and the company can move forward with compensation decisions in a timely manner.

7. What are employees asked to do?
8. How should the forms be submitted?
9. Why are the evaluations important?

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**Questions 10 through 12 refer to the following telephone message.**

Hi, this is Marco calling from Crestwood Appliance Repair. I'm calling to confirm your service appointment for tomorrow between 1:00 and 3:00 p.m. Our technician will arrive with the necessary parts to replace the faulty thermostat and will text you approximately twenty minutes before arrival. Please make sure someone over eighteen is present to grant the technician access and to sign the service form. If this time no longer works, give our office a call before 6:00 p.m. today and we'll reschedule at no extra charge, provided you notify us within our rescheduling window. An itemized invoice will be emailed after the job is completed, and payment can be made online or by card on the day of service. Thanks for choosing Crestwood, and we look forward to resolving the issue quickly.

10. When is the appointment scheduled?

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**Questions 13 through 15 refer to the following museum introduction.**

Welcome to the Contemporary Design Gallery. Today's exhibit explores the evolution of industrial design over the past five decades, featuring prototypes, mass-produced classics, and newly commissioned pieces by emerging designers. As you move through the installation, you'll notice several interactive stations where you can try ergonomic design tools and compare how different materials affect performance. The curator has organized the displays chronologically to highlight key turning points in production methods and consumer habits. Audio interviews with designers and film clips of factory floors are integrated into several installations to give context to the objects on display. Please do not touch the exhibits unless an item is clearly marked as interactive, and remain with your group during the guided portion of the tour.

We hope you find the perspectives on form and function both informative and inspiring.

13. What kind of exhibit is this?
14. How are the displays organized?
15. What is available as part of the exhibit?

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**Questions 16 through 18 refer to the following product presentation.**

Thank you for joining our product showcase. The new AeroPur air purifier represents a major step forward in home air quality technology. It combines a multi-stage filtration system with smart sensors that adjust fan speed automatically based on particle levels detected in the room. In tests, the

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combination of performance and smart features will make AeroPur a leader in its category.

16. What type of product is being presented?
17. Which claim is made about the product's performance?
18. What additional feature does the product offer?

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**Questions 19 through 21 refer to the following weather advisory.**

Good evening. A coastal storm system is developing offshore and is expected to strengthen overnight before making landfall along the southern shore early tomorrow morning. Residents in low-lying areas and those near river mouths

should prepare for possible flooding due to heavy rain combined with high tide. Strong gusts could exceed safety thresholds, and authorities recommend securing outdoor furniture and avoiding travel if possible during the height of the storm. Maritime interests, especially small craft operators, are urged to seek harbor and postpone departures until conditions improve. Emergency shelters will be opened at the community center, and sandbag stations will be available at designated locations starting at 5:30 a.m. Please stay tuned to local broadcasts for updates and heed any evacuation orders issued by local officials.

19. What is the main concern in the advisory?
20. Who is specifically advised to take precautions?
21. What are small-boat operators advised to do?

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15 percent discount on selected coach fares. Enrollment is free for a limited time, and companies that sign up for corporate accounts can register multiple employees under a single plan. To join, simply visit our customer service desk at any Harborline terminal, or enroll online and present your membership confirmation at ticket counters. Priority Club members also receive advance notice of special sales and a small baggage allowance increase on select routes. Sign up today and take advantage of perks designed to make travel faster and more convenient.

22. What is being promoted?
23. How can people enroll in the program?
24. What member benefit is mentioned?

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**Questions 25 through 27 refer to the following staff announcement.**

I want to let everyone know that Carlos Ramirez will be taking a temporary assignment in our Madrid office for the next six months. Carlos has been instrumental in developing our international client relationships, and the exchange program will allow him to support the Europe team while also sharing best practices back here at headquarters. During his assignment, please direct any inquiries related to his projects to Priya Kaur, who will serve as interim project lead. We'll host a virtual handover meeting tomorrow morning so Carlos can brief Priya and other team members on ongoing tasks and deadlines. We wish Carlos the best of luck on his assignment and look forward to learning from his experiences abroad.

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**Questions 28 through 30 refer to the following retail announcement.**

Save big this weekend at Oakridge Hardware's Spring Sale. Our top-selling VersaStep ladder is priced at an unbeatable \$29.99, an excellent value for a heavy-duty model. Paint lovers will appreciate our SelectFinish line on sale, and gardening tools are reduced across the board to help you get your yard ready for the season. For the first 75 customers on Saturday morning, we're offering a free ticket to an in-store DIY workshop that covers basic carpentry and paint finishing techniques. The sale runs Saturday and Sunday only, and quantities of promotional items are limited, so arrive early for the best selection. Our staff will be available throughout the weekend to offer product demonstrations and answer questions about project planning.

28. How much does the VersaStep ladder cost?

29. Who will receive a free workshop ticket?
30. When are the sale prices available?

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## Answers

1. D
2. B
3. A
4. A
5. C
6. A
7. A
8. C
9. A
10. C
11. C
12. D

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18. B
19. D
20. D
21. B
22. A
23. A
24. C
25. B
26. A
27. A
28. A
29. B
30. B